



RETURNED BY :

Email

Email

3-CREDIT

TRANSPORT	SELECTION
PICKED-UP BY CANAROPA REP.	
SENT PREPAID BY THE CUSTOMER	

****Required:** Detailed description with a picture and/or video of the issue will allow us to provide you a faster service.

Request Date:

Do not send the merchandise with this form as it will be sent back at your expense.

Return Merchandise Request Procedure

1. Fill out and sign the form.
2. Send the form by email salesmtl@canaropa.com or fax (514) 636-6454 to Canaropa.
3. Upon reception of the request form it will be validated and if accepted an RMA (Return Merchandise Authorization) form with an estimated credit value will be sent.
4. Final credit amount will be issued once the merchandise has been received and inspected.

Canaropa's Return Goods policy can be found in our Terms & Conditions, available on page V of the Canaropa Catalogue. A PDF copy of the Canaropa Catalogue can be found on canaropa.com. For any questions and/or concerns, please contact our sales department at salesmtl@canaropa.com.

INTERNAL USE ONLY	
RMA #	REPLACEMENT ORDER #
APPROVED BY:	DATE: